Hugo Cars Warranty – What's covered

Every part of the car was checked and working when you collected it, and this is recorded on your handover sheet. Here is exactly what your warranty covers.

30-Day Cover (12 months with Hugo Gold)

For the first 30 days, we repair genuine failures of these parts:

- **Engine:** cylinder block and head (cracks), head gasket, pistons and rings, connecting rods, crankshaft and bearings, camshafts, valves and valve gear, oil pump, timing chain, tensioners and guides, timing belt, balancer shafts, turbo, injectors, fuel pump, EGR valve, sensors, engine mounts, oil and coolant leaks
- **Gearbox and drivetrain:** manual gearbox gears, shafts, synchros, selector forks and bearings; automatic or DSG gearbox internals, torque converter, valve body and mechatronic unit; clutch, flywheel, driveshafts, CV joints, differential
- **Cooling:** radiator, water pump, thermostat, fans, hoses
- **Electrical:** alternator, starter motor, battery failure, ECU and modules, wiring, window motors, central locking, instrument cluster
- **Air conditioning:** compressor, condenser, regas if a leak is found
- **Steering and suspension:** steering rack, power steering pump, springs, shock absorbers, arms and bushes (failure, not normal wear)
- **Brakes (hydraulic):** calipers, master cylinder, ABS pump and sensors
- **Exhaust and emissions:** DPF, catalytic converter, lambda sensors, AdBlue system
- **Labour:** for any covered repair

Engine & Gearbox Cover (up to 6 months)

From day 31 to the end of month 6, these internal engine and gearbox parts are covered for mechanical breakage:

- **Engine:** cylinder block and head (cracks), head gasket, pistons and rings, connecting rods, crankshaft and bearings, camshafts, valves and valve gear, oil pump, timing chain, tensioners and guides, balancer shafts
- **Timing belt:** covered if replaced by Hugo Cars or within the manufacturer's schedule in the service history
- **Manual gearbox:** gears, shafts, synchros, selector forks, bearings
- **Automatic or DSG gearbox:** internal gears, clutch packs, torque converter, valve body, mechatronic unit
- **Labour:** removing and refitting the covered unit

Not covered

- **Wear and service items:** brake pads and discs, tyres, wiper blades, bulbs, fuses, filters, oils and fluids, spark and glow plugs, auxiliary belts
- **Bodywork and interior:** paint, rust, dents, glass, seals, trim, upholstery, wheels
- **Comfort and accessories:** infotainment, sat nav, speakers, Bluetooth, cameras, parking sensors, heated seats
- **Damage and misuse:** accidents, wrong fuel, driving with low oil or coolant or with a warning light on, modifications, racing or towing beyond limits

- **Neglect:** missed or overdue servicing, faults not reported within 48 hours
- Repairs elsewhere without our written approval
- **Extra costs:** hire cars, taxis, travel, loss of earnings
- Known faults listed on your handover sheet or in the advert

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To make a claim, call after-sales on 083 323 6400 within 48 hours. Repairs must be carried out at Hugo Cars or a garage we approve in writing. This warranty is in addition to, and does not affect, your statutory rights under the Consumer Rights Act 2022. Hugo Cars · hugocars.ie/warranty